# Test Bank

#### Chapter 1: PREVENTION PHILOSOPHY

1. The best definition of Litigation is?
2. When a lawsuit ends
3. The bargaining between management and union representatives
4. A lawsuit between the government and a hospitality manager
5. The act of initiating and carrying out a lawsuit
6. The best definition of Civil Law is?
7. All legal action that occurs based on laws that were written before the Civil War
8. Derived from common law
9. Is interested in precedent, or what has been decided in previous court cases with similar situations
10. A body of law created by government entities that are concerned with private rights and remedies as opposed to criminal matters
11. The body of law known as Common Law descends from?
12. The founding fathers of our country
13. The laws of Great Britain
14. Middle ages laws
15. The minds of Thomas Jefferson and George Washington
16. The 'S' in STEM stands for?
17. Selection of the correct employee for the job
18. Selection of wholesome foods so the guests stay healthy
19. Selection of the best property to get the most profit from the company's investment
20. Selecting employees at the last minute to fill open positions
21. "Ethics" means?
22. The legal way to hire employees
23. The behavior of an individual toward another individual or group
24. The rights of an employer over their employees
25. If something is legal, it is also ethical
    1. Sixty to seventy percent of management decisions made on a daily basis have some type of legal dimension.

True

False

* 1. As long as a manager has a good knowledge of the law, it is not very important to be concerned with attempting to prevent legal situations from arising.

True

False

1. The best way to provide an environment conducive to positive motivation is to establish trust and respect with your employees.

True

False

1. It is more effective and efficient to find your employees doing something wrong, than to find them doing something right in the workplace.

True

False

1. When an employee makes a mistake at work, it is often the result of management error.

True

False

11. Training and Education is only necessary for newly hired employees.

True

False

12. Which of the following is a way to become a positive manager and build employee

loyalty?

1. Raise employee morale and self-esteem
2. Not focus on turnover
3. Keep customer satisfaction
4. Remember that the bottom line is the most important factor

**Test Bank Answers**

1. D
2. D
3. B
4. A
5. B
6. T
7. F
8. T
9. F
10. T
11. F