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| 1. Which of the following is an example of the importance of intercultural communication competence?   |  |  |  | | --- | --- | --- | |  | a. | The 2011 Japan earthquake and tsunami | |  | b. | The 2014 loss of a Malaysian commercial aircraft | |  | c. | The debate on U.S. immigration policy | |  | d. | Both A and B | |  | e. | All three choices are correct. |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 2. Around 2050, the world population growth is expected to surpass:   |  |  |  | | --- | --- | --- | |  | a. | 5 billion | |  | b. | 6 billion | |  | c. | 9 billion | |  | d. | 15 billion | |  | e. | 16 billion |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 3. What percentage of the U.S. population is made up of minorities?   |  |  |  | | --- | --- | --- | |  | a. | 12% | |  | b. | 15% | |  | c. | 22% | |  | d. | 37% | |  | e. | 48% |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 4. Where do most new immigrants, both in the United States and in other nations, seek work and residence?   |  |  |  | | --- | --- | --- | |  | a. | Near their original countries | |  | b. | In an area with terrain similar to their original countries | |  | c. | In urban areas | |  | d. | In wealthy areas | |  | e. | Near farms and ranches |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 5. \_\_\_\_\_\_\_\_\_\_ is about changes in the world and how the people in that world must adapt to them.   |  |  |  | | --- | --- | --- | |  | a. | Intercultural communication | |  | b. | Internationalization | |  | c. | Globalization | |  | d. | Cultural divides | |  | e. | Egoism |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| 6. In the 2010 census, what percentage of U.S. citizens self-identified as multiracial?   |  |  |  | | --- | --- | --- | |  | a. | 3% | |  | b. | 18% | |  | c. | 32% | |  | d. | 48% | |  | e. | 67% |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 7. What is the most indispensable resource on our planet?   |  |  |  | | --- | --- | --- | |  | a. | Water | |  | b. | Oxygen | |  | c. | Gold | |  | d. | Minerals | |  | e. | Sunlight |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| 8. Which of the following is based on the Western concept of individual effort, but isn’t consistent across all cultures?   |  |  |  | | --- | --- | --- | |  | a. | Treatment of the elderly | |  | b. | International copyright law | |  | c. | Local resource management | |  | d. | Religious practices | |  | e. | Commerce |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 9. Which of the following is *not* an example of something that requires international cooperation?   |  |  |  | | --- | --- | --- | |  | a. | Social challenges, such as urbanization | |  | b. | Security issues, such as weapons of mass destruction | |  | c. | Humanitarian issues, such as disaster relief | |  | d. | Energy issues, such as setting oil prices | |  | e. | Political questions, such as scientific advancement ethics |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 10. Cultural generalizations should be considered:   |  |  |  | | --- | --- | --- | |  | a. | absolute representations | |  | b. | approximations | |  | c. | indiscriminately | |  | d. | on an individual basis | |  | e. | both indiscriminately and on an individual basis |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 11. If a generalization must be made, it should:   |  |  |  | | --- | --- | --- | |  | a. | be supported by a single reputable source | |  | b. | focus on the primary values and behaviors of a particular culture | |  | c. | be based on historical accounts | |  | d. | be based on immediate perceptions | |  | e. | be plausible |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 12. The state of being unbiased and not influenced by personal feelings, interpretations, or prejudice is also known as:   |  |  |  | | --- | --- | --- | |  | a. | objectivity | |  | b. | relativity | |  | c. | selflessness | |  | d. | adjudicating | |  | e. | mindfulness |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| 13. To be objective, one must:   |  |  |  | | --- | --- | --- | |  | a. | have an open mind | |  | b. | avoid being too judgmental | |  | c. | use a consistent metric | |  | d. | have an open mind and avoid being too judgmental | |  | e. | All three choices are correct. |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 14. Globalization makes acquiring intercultural communication skills imperative.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 15. Education is one area that is not affected by globalization.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| 16. By 2043, the white non-Hispanic population is forecast to lose majority status.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 17. Technology has enabled ordinary citizens to form and organize groups quickly around a common interest regardless of veracity or social benefit.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 18. The United States is largely exempt from the polarization that media technology has caused in other societies throughout the world.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| 19. Intercultural communication involves interaction between government representatives of different nations.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 20. Globalization has opened the door for emerging, divisive nationalist movements in several areas of the world over the past decade.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 21. ISIS has been able to use social media, especially Twitter, to create a virtual image that does not begin to describe all of its actual capabilities.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| 22. Personality is partly genetic and partly learned.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 23. Generalizations are based on limited data.​   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 24. Objectivity refers to the state of being unbiased and not influenced by emotions or personal prejudices.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 25. Although communication can’t solve every problem, it improves every situation.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| 26. Discuss why it is important to acquire intercultural communication skills.  Be sure to include the concept of globalization.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 27. How have advances in technology impacted intercultural communication?   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 28. What is the role of global governance?   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 29. Describe the effect of immigration in U.S. cities.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 30. What is the effect of an aging population?   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 31. Describe the ecological concerns faced by countries around the world.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 32. Describe humanitarian and legal concerns that require international cooperation.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 33. How can scientific advances become politically divisive?   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 34. Describe how intercultural communication can help governments deal with the threat of weapons of mass destruction.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 35. Provide an example of divisiveness caused by religion or ethnicity.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 36. Describe how the ability to communicate with people around the world has become a source of cohesion as well as polarization.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 37. Compare and contrast the concepts of individual uniqueness and generalizations.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 38. What are the four precautions a person should take when making generalizations about intercultural communication?   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 39. What is objectivity? What role does objectivity play in intercultural communication?   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 40. Describe a disagreement or conflict that could be solved by compromise.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |

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| 41. Describe the effect of communication on a disagreement between parties with irreconcilable differences.   |  |  | | --- | --- | | *ANSWER:* | Answers will vary. | |