|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. The foundation of a managed care organization is the   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | specialist physician | b. | nurse practitioner | |  | c. | primary care physician | d. | physician assistant |  |  |  | | --- | --- | | *ANSWER:* | c | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 2. The type of health care service that provides more specialized care is   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | primary care | b. | secondary care | |  | c. | tertiary care | d. | long-term care |  |  |  | | --- | --- | | *ANSWER:* | b | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 3. Health care reimbursement in the form of a fixed, prepaid fee per person is called   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | fee-for-service | b. | capitation | |  | c. | insurance | d. | retrospective payment |  |  |  | | --- | --- | | *ANSWER:* | b | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 4. The health care institution that provides health care to a patient in a bed is a(n)   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | pharmacy | b. | outpatient care institution | |  | c. | clinic | d. | inpatient care institution |  |  |  | | --- | --- | | *ANSWER:* | d | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 5. A patient’s ability to obtain medical care is called   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | access | b. | quality | |  | c. | cost | d. | health |  |  |  | | --- | --- | | *ANSWER:* | a | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 6. The type of health care system that involves government involvement in all aspects of health care services is a   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | decentralized program | b. | centralized program | |  | c. | socialized program | d. | voluntary program |  |  |  | | --- | --- | | *ANSWER:* | c | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 7. The backbone of any health care system is the   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | hospital | b. | insurance companies | |  | c. | patients | d. | personnel |  |  |  | | --- | --- | | *ANSWER:* | d | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 8. The largest group of health care personnel are   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | nurses | b. | pharmacists | |  | c. | physicians | d. | dentists |  |  |  | | --- | --- | | *ANSWER:* | a | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 9. A physician extender refers to a(n)   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | nurse | b. | physician assistant | |  | c. | physical therapist | d. | emergency medical technician |  |  |  | | --- | --- | | *ANSWER:* | b | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 10. Workers in health-related areas that assist, facilitate, or complement the work of physicians are called   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | physician assistants | b. | pharmacy technicians | |  | c. | certified nurses’ aides | d. | allied health personnel |  |  |  | | --- | --- | | *ANSWER:* | d | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 11. An example of tertiary care is a(n)   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | surgery | b. | bone marrow transplant | |  | c. | annual physical | d. | laboratory test |  |  |  | | --- | --- | | *ANSWER:* | b | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 12. In a three-party payment system, the health care provider is the   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | first party | b. | second party | |  | c. | third party | d. | payer |  |  |  | | --- | --- | | *ANSWER:* | b | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 13. The managed care organization that provides health care services for a capitation fee is a(n)   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | HMO | b. | PPO | |  | c. | PBM | d. | CMS |  |  |  | | --- | --- | | *ANSWER:* | a | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 14. The managed care organization that focuses only on pharmacy services is a(n)   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | HMO | b. | PPO | |  | c. | PBM | d. | POS |  |  |  | | --- | --- | | *ANSWER:* | c | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 15. The variable that refers to the resources, personnel, and policies and procedures used to provide health care is   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | structure | b. | process | |  | c. | outcomes | d. | access |  |  |  | | --- | --- | | *ANSWER:* | a | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 16. The health care researcher who identified structure, process, and outcomes is   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | Relman | b. | Hepler | |  | c. | Strand | d. | Donabedian |  |  |  | | --- | --- | | *ANSWER:* | d | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 17. An example of a primary care practitioner is a   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | pharmacist | b. | surgical technician | |  | c. | respiratory therapist | d. | nurse midwife |  |  |  | | --- | --- | | *ANSWER:* | d | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 18. The federal program that finances health care services for the elderly and disabled is   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | Medicaid | b. | Medicare | |  | c. | Veterans Administration | d. | TRICARE |  |  |  | | --- | --- | | *ANSWER:* | b | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 19. A hybrid type of managed care organization is a(n)   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | PPO | b. | POS | |  | c. | PBM | d. | HMO |  |  |  | | --- | --- | | *ANSWER:* | b | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 20. A burn hospital is considered to be a   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | specialty hospital | b. | short-term hospital | |  | c. | general hospital | d. | community hospital |  |  |  | | --- | --- | | *ANSWER:* | a | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 21. An act implemented in 2010 that serves to ensure quality, affordable coverage for all is titled:   |  |  |  | | --- | --- | --- | |  | a. | Medicare Part D | |  | b. | Children’s Health Insurance Program | |  | c. | Patient Protection and Affordable Care Act | |  | d. | Omnibus Budget Reconciliation Act |  |  |  | | --- | --- | | *ANSWER:* | c | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 22. The consistent care from one health care setting to another is called:   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | Continuity of care | b. | Managed care | |  | c. | Point of service care | d. | Medical therapy management |  |  |  | | --- | --- | | *ANSWER:* | a | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 23. A change in a patient’s health status resulting from health care services is called a/an:   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | Process | b. | Procedure | |  | c. | Outcome | d. | Structure |  |  |  | | --- | --- | | *ANSWER:* | c | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 24. The profession of pharmacy is shifting from providing a \_\_\_\_\_\_\_\_ to providing a \_\_\_\_\_\_\_\_\_.   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | Product, service | b. | Service, product | |  | c. | Treatment, service | d. | Service, therapy |  |  |  | | --- | --- | | *ANSWER:* | a | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 25. An \_\_\_\_\_\_\_\_\_ approach is defined as many different health care providers working together for the good of the patient.   |  |  |  |  |  | | --- | --- | --- | --- | --- | |  | a. | Network | b. | Managed care | |  | c. | Fee-for-service | d. | Interdisciplinary |  |  |  | | --- | --- | | *ANSWER:* | d | |